

Project Management Books 2010



GOWER

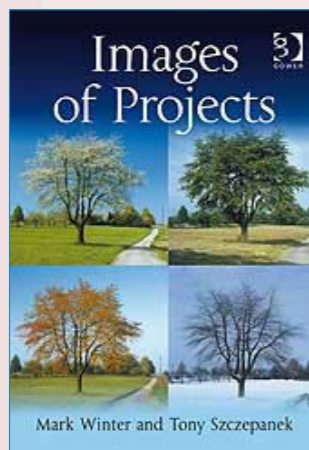
NEW

Images of Projects

Mark Winter and Tony Szczepanek

'A wonderful contribution to the theory and practice of project management. It gives individuals and teams a concrete way of exploring the different dimensions of situations they are facing, and of selecting the most appropriate actions.'

– Gareth Morgan, Distinguished Research Professor, Schulich School of Business, York University, Canada



'Images of Projects is quite unlike any other book about the management of projects.

Written in a clear and lucid style for the practitioner of project management, this book offers advice that is well-researched and theoretically well-grounded.'

– Terry Cooke-Davies, Executive Chairman, Human Systems International

In this very distinctive book, *Images of Projects* challenges how we think about projects in the most fundamental way: it rejects outright the idea of a one 'best way' to view all projects and also the idea of following a prescriptive approach. In contrast, *Images of Projects* seeks to encourage a more pragmatic and reflective approach, based on deliberately seeing projects from multiple perspectives, exploring the insights and implications which flow from these, and crafting appropriate action strategies in complex situations.

Based on real examples and the authors' work over the last ten years, *Images of Projects* presents seven pragmatic images for making sense of the complex realities of projects. Illustrated using various models, these images are presented in ways that allow the reader to reflect upon their own mental models in relation to the different perspectives in this book. As well as the seven images, the book contains numerous other frameworks for the practitioner to add to their own 'toolkit' of models and tools.

In adopting this approach to projects, *Images of Projects* takes its inspiration from Gareth Morgan's best-selling book *Images of Organization*, which argues that effective practitioners must become skilled in 'reading' situations from multiple perspectives and in crafting appropriate action strategies in complex situations. *Images of Projects* is essentially no different: the core purpose of this book is to help practitioners and students develop (or enrich) this crucial skill for working on projects and programmes in the 21st century.

Contents:

Detailed Contents: Foreword; Overview;

Part 1 Introduction to Images of Projects; Why not 'just do it'? The image-action connection; Images of projects – a pragmatic framework for practitioners.

Part 2 Seven Core Images of Projects: Image 1 – projects as social processes; Image 2 – projects as political processes; Image 3 – projects as intervention processes; Image 4 – projects as value creation processes; Image 5 – projects as development processes; Image 6 – projects as temporary organizations; Image 7 – projects as change processes.

Part 3 Applying the Images in Practice: Selective use of the images; Structured use of the images; Shared use of the images; Case example 1 – initiating a major retail project (Tesco Stores Ltd); Case example 2 – managing a major research project (Rethinking PM); Appendices; Index.

About the Authors:

Dr Mark Winter is a member of the Management of Projects research group at Manchester Business School and is a strong exponent of the need to bring academia and industry closer together in the field of project management. He recently led the UK government-funded research programme – Rethinking Project Management - and has worked with many organisations including Rolls-Royce, Tesco, Royal Liver Assurance, the National Probation Service and the NHS. He has a PhD from Lancaster University and a management consultancy background in IT.

Tony Szczepanek was educated at Oxford University, has an MBA from Lancaster University, and an IS/IT background in the delivery of multi million pound projects. Formerly Group Strategic Programme Manager at the Big Food Group and IT Director at Marston's Brewery, he has held numerous senior positions and is currently CIO of Royal Liver Assurance responsible for all aspects of IT and Business Systems. He is particularly interested in the links between business strategy, business programmes and project portfolios.

September 2009 Hardback 288 Pages 978-0-566-08716-5 £40.00

ebooks*

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Gower ebooks are also available on a subscription basis from: www.exacteditions.com/library/gower

*Please note that ebooks are not available via the Gower Website and therefore not subject to the 10% online discount.



Advances in Project Management Series

Series Editor: Professor Darren Dalcher

Project management has become a key competence for most organizations in the public and private sectors. Driven by recent business trends such as fewer management layers, greater flexibility, increasing geographical distribution and more project-based work, project management has grown beyond its roots in the construction, engineering and aerospace industries to transform the service, financial, computer, and general management sectors.

Yet many organizations have struggled in applying the traditional models of project management to their new projects in the global environment.

In an increasingly busy, stressful, and uncertain world it has become necessary to manage several projects successfully at the same time. According to some estimates the world annually spends well over \$10 trillion (US) on projects. In the UK alone, more than £250 billion is spent on projects every year. Up to half of these projects fail! A major ingredient in the build-up leading to failure is often cited as the lack of adequate project management knowledge and experience.

Advances in Project Management provides short, state of play, guides to the main aspects of the new emerging applications including: maturity models, agile projects, extreme projects, six sigma and projects, human factors and leadership in projects, project governance, value management, virtual teams, project benefits.

Another 14 titles are in the pipeline including:

Auditing and Reviewing Projects and Programs - due - August 2010
Managing Value in Projects - due - August 2010
Project-Oriented Leadership - due - August 2010
Portfolio Benefit Management - due - September 2010

Find out more at www.gowerpublishing.com/advancesinprojectmanagement

Fundamentals of Project Management Series

Series Editor: Professor Darren Dalcher

This companion series to the *Advances of Project Management Series* provides short guides to a set of key aspects of project management:

Benefits Management; Business Case; Change Management; Cost Management; Financing; Governance; Leadership; Organization; Programme Management; Progress Management/Earned Value; Planning; Quality Management; Risk Management; Scope; Scheduling; Sponsorship; Stakeholder Management; Value Management.

Each guide, as the series title suggests, aims to provide the fundamentals of the subject from a rigorous perspective and from a (if not the) leading proponent of the subject. Practising professionals and project students will find in the fundamentals a definitive, shorthand guide to each of the main competencies associated with project management; a book that is authoritative, based on current research but immediately relevant and applicable.

Other titles in the pipeline:

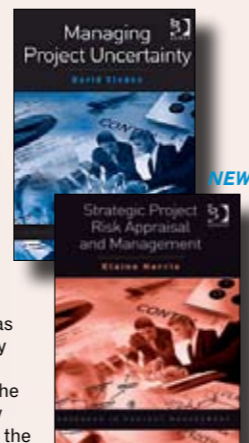
Program Management - due - September 2010
Project-Based Organizations - due - August 2010
Project Stakeholder Management - due - September 2010
Earned Value Management for Projects - due - October 2011

Find out more at

www.gowerpublishing.com/fundamentalsofprojectmanagement

About the Series Editor:

Professor Darren Dalcher is Director of the National Centre for Project Management, a Professor of Software Project Management at Middlesex University and Visiting Professor of Computer Science at the University of Iceland.



Gower Handbook of Project Management

Fourth Edition

Edited by Rodney Turner

This book is intended as a handbook for project management practitioners. It gives an introduction to, and overview of, the essential knowledge required for managing projects. A team of experienced practitioners have been selected to introduce the reader to the knowledge and skills required to manage projects. There are four parts:

- **Projects:** describing the context of projects in organizations, and their nature
- **Performance:** describing how to manage the delivery of the project, covering scope, quality, cost, time, resources, risk, etc
- **Process:** describing the project management life-cycle and each stage of it
- **People:** describing how to manage the people working on projects.

This latest edition of an encyclopedia for the discipline and profession of project management is recognised as a classic that no-one in the field should be without.



2008
978-0-566-08806-3
912 pages
Hardback
£95.00

978-0-566-08838-4
CD-ROM
£95.00 + VAT

ebook: 978-0-566-08994-7

Estimating Risk

A Management Approach

Andy Garlick

'...Risk professionals will find it an extremely useful resource. More importantly, it should be required reading for all managers who think they understand how to use the results of a risk assessment to inform business decisions.' – Mike Robertson, Managing Director, Risk Solutions, UK

Andy Garlick's book explores the role of quantitative techniques in modern risk management. It describes a broad range of modelling techniques, all illustrated by business-relevant examples. The role of the models in decision making is also discussed, with particular emphasis on what the risk premium – the price people charge for accepting risk – is and should be.

In order to provide a self contained account the underpinning material from probability and decision theory is also included, so that the book will provide a handy reference guide for all practitioners.



2007
978-0-566-08776-9
260 pages
Hardback
£70.00

Understanding and Managing Risk Attitude

Second Edition

David Hillson and Ruth Murray-Webster

'...well worth a read by managers; whether they seek to manage change in their organization, be a leader getting more from staff, set goals or simply avoid failure. In a couple of words, the keys seem to be optimism and self-awareness.' – Professional Security

This second edition is updated to strengthen the understanding of individual risk attitudes and reinforce what individuals can do to manage those risk attitudes that are leading them away from their objectives.

The authors introduce a range of models, perspectives and examples to define and detail the range of possible risk attitudes; looking both at individuals and groups. Using leading-edge thinking on self-awareness and emotional literacy they develop a powerful approach to address the most common shortfall in current risk management: the failure to manage the human aspects of the process.



2007
978-0-566-08798-1
208 pages
Paperback
£25.00

NEW EDITION

Benefit Realisation Management

A Practical Guide to Achieving Benefits Through Change

Second Edition

Gerald Bradley

The first edition of Gerald Bradley's *Benefit Realisation Management* quickly established itself as the definitive, practical guide to using measures to track performance throughout the life of a project or programme; enabling organisations to eliminate wasted investment, realise more benefits and realise them earlier.

The second edition takes you step-by-step through the benefits realisation process and includes expanded guidance on benefits realisation for portfolio management, revisions to the original text along with additional case study examples. The text of the latest edition is now printed in four-colour which make the detailed and varied benefit maps throughout the text immediately more striking and comprehensible.

The benefits realisation management methodology fits closely with existing programme and project management approaches such as MSP and Prince 2, making it appropriate for both public and private sector environments.



April 2010
978-1-4094-0094-3
416 pages
Hardback
£65.00

ebook: 978-1-4094-1086-7

Tools for Complex Projects

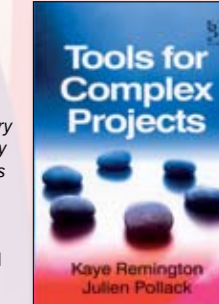
Kaye Remington and Julien Pollack

'In this different book about Project Management the authors have blended elements from complexity theory to throw light on why complex projects are particularly challenging to manage...Tools for Complex Projects is supported by appropriate bibliography and the use of many tables, figures, diagrams, and other visual aids that strengthen the book's important messages.'

– David Cleland, Professor Emeritus in the School of Engineering, University of Pittsburgh

Tools for Complex Projects draws on the latest research in the areas of project management, complexity theory and systems thinking to provide a ready reference for understanding and managing the increasing complexity of projects and programmes.

The main part of the book provides a series of fourteen project tools. Some of these tools may be used at the level of the whole project life-cycle. Others may be applied ad hoc at any time. In each case, the authors provide: detailed guidelines for using the tool, information on its purpose and the types of complexity for which it is most appropriate, the theoretical background to the tool, a practical example of its use, and any necessary words of caution.



2008
978-0-566-08741-7
232 pages
Hardback
£60.00

Managing Group Risk Attitude

Ruth Murray-Webster and David Hillson

'They have succeeded in making such a multi-faceted subject highly readable and genuinely interesting.'

– The RoSPA Occupational Safety & Health Journal

This book builds on *Understanding and Managing Risk Attitude* but this time looks exclusively at the challenges of understanding and managing those attitudes adopted by groups of people when faced with making decisions that they perceive as risky and important.

The book makes the link between risk management and decision-making explicit, building on existing work from the economic and risk psychology schools but taking a pragmatic, practitioner-focused approach that is relevant to all decision-making groups in any situation.

Ruth Murray-Webster and David Hillson have written a practical book for all decision-makers, supported by actual research by practitioners and underpinned by the seminal research of leading academics.



2008
978-0-566-08787-5
190 pages
Hardback
£49.50

ebook: 978-0-7546-8135-9

Most books in the
Advances in Project Management Series
are £26.50 each

Fundamentals of Project Management Series
titles are usually priced at £25.00 each

If you wish to receive all the books in either series please go to:
www.gowerpublishing.com/GowerSeries to find out how to subscribe without obligation.



Training for Project Management

Ian Stokes

Volume 1: Skills and Principles

Second Edition

Volume One contains exercises and activities which stimulate learning about managing projects, focusing particularly on the people and leadership aspects. They are intended not only to make learning more fun, but also to speed up the process.

The activities in the collection cover five distinct areas

- Project Management Principles
- Setting Objectives and Assessing Requirements
- Creativity and Problem-Solving
- Communication, Negotiation and Co-ordination
- Motivation, Teamwork and Leadership

Background material on project management principles, methodologies and learning techniques support a diverse collection of activities including icebreakers, design exercises, questionnaires and assessments, project plans, brainteasers and enigmas, team challenges, and discussion exercises.

Volume 2: Methods and Techniques

Second Edition

As projects continue to grow in scale, cost and complexity, the need for consistent and professional project management techniques for planning, organizing, controlling costs, risk management, managing progress, performance and change has never been greater.

These ready-to-use training activities and exercises are designed to stimulate learning in the technical aspects of project management.

Volume 3: Innovation, Value and Performance

This brand new collection of activities enables your project managers and team members to improve the performance of their projects by exploring topics such as benefit and value management, stakeholder relations, critical and innovative thinking and much more. The collection is a natural companion volume to *Training for Project Management Volumes 1 and 2*, by the same author, which seek to develop the basic human and technical skills associated with working in projects.

Three Volume Set

You can now buy the complete set of three *Training for Project Management* volumes, for only £250.00 saving just under £50 when compared to the £297.00 you would be spending if you bought all three titles individually.

December 2008
978-0-566-08869-8
338 pages
Looseleaf
£99.00

978-0-566-08872-8
CD-ROM
£99.00 + VAT

December 2008
978-0-566-08870-4
448 pages
Looseleaf
£99.00

978-0-566-08873-5
CD-ROM
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January 2009
978-0-566-08871-1
300 pages
Looseleaf
£99.00

978-0-566-08874-2
CD-ROM
£99.00 + VAT

February 2009
978-0-566-08901-5
1086 pages
Looseleaf
£250.00

978-0-566-08902-2
CD-ROM
£250.00 + VAT

Project Reviews, Assurance and Governance

Graham Oakes

'These days it seems barely a week goes by without some big IT Project in the news, normally for all the wrong reasons – the thing that links them is the dreaded 'F-word', no not Gordon Ramsay but Failure. It's a sobering fact that over 60% percent of IT based projects are judged to be failures. In other words, what they delivered fell short of what they set out to deliver... Part of the Answer, according to Dr Oakes, lies in conducting Project Reviews, you know, that part of the project that gets squeezed in at the very end of the project lifecycle (this is assuming it happens at all). In his book Project Reviews, Assurance and Governance, Dr Oakes makes a compelling case for taking Project Reviews more seriously. He argues that far from being something to be slotted in if you have time, Project Reviews are a critical part of the project and fundamental to ensuring you learn from your mistakes and keeping your projects on track.'

– Andrew Hatton, IS Project Manager, Oxfam GB

Projects are hard. By definition, projects are about non-routine activities. Many of them are large and complex; they may involve many people, often from different backgrounds and increasingly with different languages and cultures. Amongst all of this, it is easy to get lost, to overlook important trends or to misunderstand each other. So projects fail.

Graham Oakes' *Project Reviews, Assurance and Governance* is about learning from your mistakes and understanding what's really going on with your projects. In order for reviews and assurance to provide you with this information and learning, you need to perform them effectively and that is the purpose of this book.

The core of the book is built around a number of models of project review processes and governance, all derived from practice and interspersed with case studies drawn from practitioners, project management literature and from practices in other industry. The result is the blend of the conceptual and the practical needed to make your project assurance process sympathetic, relevant and rigorous for your organization and the range of projects and programmes which you undertake.

Contents:

Part I Introduction: Case study: earthquakes in the project portfolio; Project success, project failure; Project reviews; Case study: formal gateways in the public sector.

Part II Project Review Process: The review process; Case study: lessons from problems in the past; Review parameters; Case study: post-project reviews and retrospectives; Reviews and organizational learning; Case study: weeding the project portfolio; The importance of evidence; Case study: assuring fixed price implementations; Logistics matter; Case study: programme reviews in a merged environment.

Part III Reviews and Governance: Triggering effective action; Case study: software review and inspection techniques; Gaps and overlaps in governance; Case study: review techniques in the education sector.

Part IV Running an Assurance Team: Organizational issues; Case study: assuring quality in a global application portfolio; Team issues; Case study: completion bonds in the film industry.

Conclusion; Bibliography; Index.

About the Author:

Graham Oakes helps untangle complex technology, relationships, processes and governance. An independent consultant, he helps organizations such as Sony Computer Entertainment, The Open University, the Council of Europe and the Port of Dover to define strategy, initiate projects and hence run those projects effectively.

2008 Hardback 288 Pages 978-0-566-08807-0 £60.00
ebook: 978-0-7546-8146-5



NEW

Practical Schedule Risk Analysis

David Hulett

Practical Schedule Risk Analysis contains a complete treatment of schedule risk analysis from basic to advanced concepts.

The methods are introduced at the simplest level:

- Why is the duration uncertain?
- How do we represent this uncertainty with a probability distribution?

These are then progressively elaborated:

- How does uncertainty of activities along a path lead to more uncertainty of the path's completion date?
- How can a schedule with parallel paths be riskier than each of the paths individually?
- How can we represent risks about activities that are not in the schedule at all?

Culminating in a discussion of the most powerful and advanced capabilities available in current commercial software.

Schedule risk analysis is a process that is industry-independent, and the methods explained in this volume have been used by the author with positive effect in such industries as construction, oil and gas, information systems, environmental restoration and aerospace/defense. The result is a book that is not only highly practical; something that people within all types of projects and in all industries can apply themselves; but that is an but extraordinarily complete guide to creating and managing a rigorous project schedule.

About the Author:

David T. Hulett is internationally recognised as a leading expert in risk management, leader in risk management activities of the Project Management Institute (project manager of the Risk Management chapter of the PMBOK®)

July 2009 978-0-566-08790-5 240 pages Hardback £65.00
ebook: 978-0-7546-9196-9

INDUSTRY SPECIFIC PROJECT MANAGEMENT BOOKS



Aviation Project Management

Triant G. Flouris and Dennis Lock

2008
978-0-7546-7395-8
314 pages
Hardback
£60.00

ebook 978-0-7546-9868-5



Risk and Financial Management in Construction

Simon A. Burtonshaw-Gunn

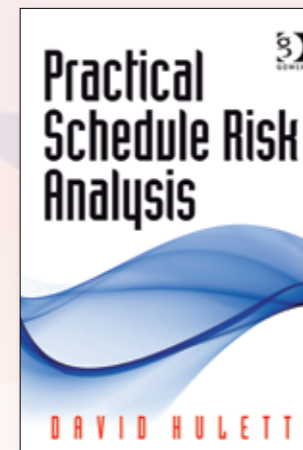
February 2009
978-0-566-08897-1
200 pages
Hardback
£47.50



Project Management for the Pharmaceutical Industry

Laura Brown and Tony Grundy

2004
978-0-566-08592-5
208 pages
A4 Hardback
£77.50



NEW

Systems Cost Engineering

Program Affordability Management and Cost Control
Edited by Dale Shermon

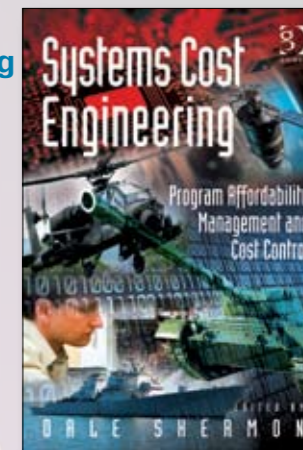
Parametric cost estimating models are flexible tools which bring engineering, scientific and mathematical rigour to cost and schedule estimating, but great tools alone will not keep programs affordable.

Complex major projects involving engineering, hardware, software, service and IT, all suffer from basic problems: the project sponsors often struggle to specify the project effectively, and project managers find themselves wrestling with unpredicted cost or schedule overruns. Everyone wants to be successful with the tools and solutions they use, so this book is a comprehensive collection of methods with proven success. The applications described by Dale Shermon and his co-authors have evolved over 30 years of cost engineering experience during which time they have been matured by the parametric community. Each chapter explores a different application of parametrics, based on real-life case examples, providing you with a detailed guide to the rationale and value of cost engineering in a different industry or program context.

Systems Cost Engineering will help cost engineers, project and program directors to understand and apply parametrics to ensure that their programs:

- offer a credible analysis of alternative cost options
- are never initiated with insufficient funding because of inaccurate estimates of cost or quantification of risks
- are never diverted from their objective due to a lack of credible cost management
- share and communicate knowledge of realistic and dynamic cost and productivity metrics amongst the program team
- are never derailed by surprise cost overruns or schedule delays.

August 2009 978-0-566-08861-2 328 pages Hardback £70.00



Project Management

Ninth Edition
Dennis Lock

'...the writing is always simple, clear and lucid, and the material is very logically organised. Students often comment that this book is the most readable of all the recommended books in my reading lists...I particularly dislike management jargon and this book is refreshingly free of it. It is a very practical book...and I thoroughly recommend it.' – Dr Sally Brailsford, University of Southampton, UK

Dennis Lock's masterly exposition of the principles and practice of project management has been pre-eminent in its field for four decades. It explains the entire project management process in great detail, demonstrating techniques ranging from the simplest of charts to sophisticated computer applications. Reinforced throughout with case examples and diagrams. *The Tutor's Edition* includes all of the text of the paperback along with a series of 25 Powerpoint presentations developed by the author during a lifetime of teaching and training project management techniques.



2007
978-0-566-08772-1
544 Pages
Paperback
£30.00

Tutor's Edition
978-0-566-08769-1
Hardback and CD-ROM
£47.50
ebook: 978-0-7546-8634-7

The Essentials of Project Management

Third Edition
Dennis Lock

The Essentials of Project Management is a primer distilled from Dennis Lock's comprehensive and successful textbook, *Project Management*. The text for the third edition has been completely restructured and largely rewritten, so that the sequence now follows even more closely the life-cycle of a typical project from its earliest definition to final close-out.

The Essentials of Project Management remains the ideal first text for anyone new to project working or students studying project management as part of a wider business qualification or degree.



2007
978-0-566-08805-6
218 pages
Paperback
£19.50

eNewsletter

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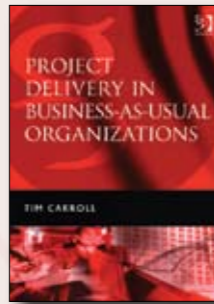
To see the Complete Project Management Listing go to the Project Management section of the Gower Website: www.gowerpublishing.com/projectmanagement

Free sample chapter downloads, contents listings, author details and book reviews enable you to assess material before you buy.

Project Delivery in Business-as-Usual Organizations

Tim Carroll

'...If you haven't found this book yet, you need to as it will become mandatory reading for all up-and-coming programme managers and project directors.'
– Ed Burney-Cumming in Project



2006
978-0-566-08629-8
214 pages
A4 Hardback
£45.00

ebook: 978-0-7546-8555-5

Tim Carroll's *Project Delivery in Business-as-Usual Organizations*, provides an authoritative guide to improving project delivery in organizations such as banks, insurance, business and consumer service companies, hospitals, local and national government. This is a 'must-read' book to help managers responsible for strategy and change in all these organizations to realize the value that project management can bring to the long term development of their organization.

The Project Manager's Guide to Purchasing

Contracting for Goods and Services
Garth Ward



2008
978-0-566-08692-2
232 pages
Hardback
£55.00

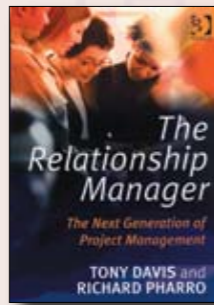
ebook: 978-0-7546-8129-8

'The Project Manager's Guide to Purchasing is recommended as essential reading for both practicing Project Managers and those aspiring to deliver the projects of the future.' – Mike Cleaver, Commercial Vice President, M W Kellogg Limited

This very practical guide describes the whole process of contracting for goods and services, from selecting tenderers to placing a contract. It details the key topics that are necessary for success, such as contract strategy, contract types, contract law and evaluating tenders. Whilst the book also addresses the project context in which purchasing takes place, the subject matter could equally be applied to any business context.

The Relationship Manager

The Next Generation of Project Management
Tony Davis and Richard Pharro



2003
978-0-566-08463-8
248 pages
Hardback
£60.00

'...a veritable goldmine of information on how to manage a customer account' – The View

The project management role is now changing and the total impact on the business needs to be addressed more effectively – enter the Relationship Manager. *The Relationship Manager* has been written to fill the gap between technical and business aspects of successful project delivery. It provides practical guidance on how to make this new way of working a reality and details the skills and techniques necessary to make a success of the latest developments in project management.

Making Sense of Project Realities

Theory, Practice and the Pursuit of Performance
Charles Smith



2007
978-0-566-08729-5
208 pages
Hardback
£40.00

ebook: 978-0-7546-9284-3

'Smith's insights are profound and are presented in a convincing sequence of observations strongly supported with quotations and anecdotes...The book is well presented and easy to read...' – John Glanville, Executive Director, The Major Projects Association

Charles Smith's groundbreaking book *Making Sense of Project Realities* offers convincing explanations as to why project management theory and practice have become disconnected and describes the kind of complex, human skills that are required to deliver successful projects. The text draws on the experiences of practising project and programme managers from across private and public sector organizations. The result is a highly readable, credible and imaginative exploration of the nature of projects and programmes.

The Project Manager's Guide to Handling Risk

Alan Webb



2003
978-0-566-08571-0
194 pages
Hardback and CD-ROM
£60.00

ebook: 978-0-566-08970-1

Risk is a key issue for every project manager. How the various risks are handled can often define the final outcome of a project; it can determine its overall worth to both sponsors and contractors and its ultimate success or failure.

Alan Webb's *The Project Manager's Guide to Handling Risk* is a concise, practical guide to the process for every project manager. It also provides a comprehensive assessment of the current range of software tools that deals with the various aspects of risk management. Included with *The Project Manager's Guide to Handling Risk* is a free CD-ROM containing samples of available software packages.

Contracting for Project Management

Edited by J. Rodney Turner



2003
978-0-566-08529-1
168 pages
Paperback
£30.00

ebook: 978-0-7546-8290-5

'...professionals involved in procuring in projects would find Contracting for Project Management a useful addition to their library' – Supply Management

In all but the smallest of projects the project sponsor inevitably has to buy-in the services of other suppliers. This requires people to make contracts so that they know the basis on which they are working with each other and to deal with any disagreements that may arise. This means that a knowledge of contracting specifically for project management is essential if a project is to avoid difficulties and reach a successful conclusion. This book concentrates specifically on the contracting issues that surround projects of any size.

AWARD WINNING Global Project Management

Communication, Collaboration and Management Across Borders
Jean Binder



2007
978-0-566-08706-6
308 pages
Hardback
£60.00

ebook: 978-0-7546-8774-0

Global Project Management describes how to adapt your organization and your projects to thrive in a multi-cultural, multi-language environment. The book goes beyond the recommendations on collaborative tools, to suggest the development of best practices on cross-cultural team management and global communication, recommend organisational changes and project structures, and propose alternatives for the implementation of the new practices and methods. The text is filled with real-life examples and techniques and illustrates how to apply the recommendations as part of the successful management of any global project.

Winner of the 2008 Project Management Institute – David I. Cleland Project Management Literature Award

Gower Handbook of Programme Management

Geoff Reiss, Malcolm Anthony, John Chapman, Geoff Leigh, Adrian Pyne and Paul Rayner

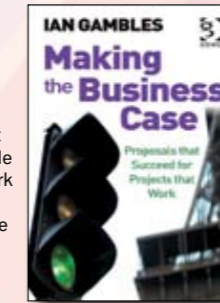


2006
978-0-566-08603-8
738 pages
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Authoritative guidance and advice, templates, concepts, systems and approaches on every aspect of successful programme management. The main part of the handbook presents a detailed description of the whole programme management process, together with the requisite supporting infrastructure essential for the delivery of planned programme outcomes. The book also includes The Programme Management Maturity Model, a benchmarking tool covering the ten key processes within programme management, plus the Programme Management Improvement Process: a step-by-step guide to improving an organization's ability to deliver change.

Making the Business Case

Proposals that Succeed for Projects that Work
Ian Gambles



January 2009
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59 Checklists for Project and Programme Managers

Second Edition
Rudy Kor and Gert Wijnen



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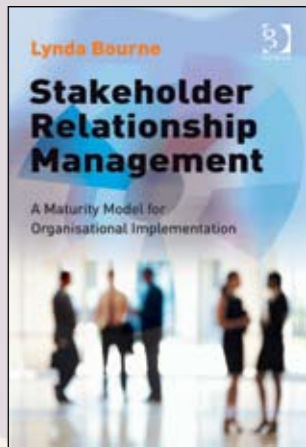
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NEW Stakeholder Relationship Management

A Maturity Model for Organisational Implementation
Lynda Bourne



In any activity an organisation undertakes, whether strategic, operational or tactical, the activity can only be successful with the input, commitment and support of its people – stakeholders. Gaining and maintaining the support and commitment of stakeholders requires a continuous process of engaging the right stakeholders at the right time and understanding and managing their expectations.

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Foreword; Preface;
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About the Author:

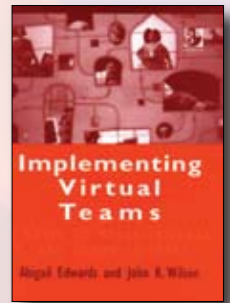
Dr. Lynda Bourne is an award winning project manager, consultant and trainer with 25 years professional industry experience. She was the 2003 winner of PMI Australia's 'Project Manager of the Year' award and was granted PMI's Robert J. Yoursak tuition scholarship for the 2004/2005 academic year, for completion of her doctoral dissertation for the award of Doctor of Project Management.

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