

# Index

- accessibility 43
- accountability 11, 12, 21, 23–6, 29, 36, 54–5, 57, 63, 66, 68, 72, 76, 86, 90, 96, 98, 100, 102, 105, 108, 110, 113, 129, 131–5, 146
- air traffic control 39, 42, 49, 58, 62, 68, 75, 93–5, 98, 107, 114, 116, 129
- Alicke, M.D. 84
- Argyris, C. 117
- Ashley, James 145–6, 149
- Beaty, D. 38
- Berlinger, N. 38, 55, 117, 136, 143
- Bittle, S. 102
- blame-free systems 134
- Bond, P. 149
- Bonhoeffer, D 53,–5
- Bosk, C. 57, 59, 60, 62, 63
- Brennan, T.A. 73, 103
- Buber, M. 37
- bureaucracy 22, 23, 66
- Burstein, H.R. 73, 103
- causality 66
- Cohen, J.R. 55
- Cohen-Charash, Y. 27
- Colquitt, J.A. 27
- compensation 65, 100, 108
- compromise 31, 36
- Conlon, D.E. 27
- control
  - causal 81, 83
  - volitional behavior 81–2
  - volitional outcome 81–2
- criminalization 22, 95–6, 101, 107, 111, 122, 126
- culpability 17–27 29, 65–73, 76, 79–81, 85, 110, 113, 124
- Dauer, E.A. 73, 103, 136, 143
- decision trees 80–81, 85
- disclosure 19, 23, 24, 33, 37, 43, 45, 47–52, 62–3, 98, 100, 105, 108, 113, 141
- domain expertise 15, 98, 110, 119–20, 122–8, 141
- errors/mistakes 57–63, 95, 102, 111
  - human error 14, 91, 96, 98, 100, 101, 110, 126, 131, 133
  - honest mistakes 41, 48, 75–6
  - normative 57, 60–61, 63, 69, 76, 81, 85
  - technical 57–9, 60, 62, 68, 76, 81, 85
- Fakelmann, R. 84
- Ferguson, J. 84
- freedom-of-information 42, 93, 111
- Global Aviation Information Network (GAIN) 27, 84
- healthcare 3, 14, 18, 21, 50, 62, 87–9, 100
- hidden curriculum 52, 53
- Hidden, Lord Anthony 66, 73
- Hilhorst, P. 27
- hindsight 22, 32, 63, 65–73, 78, 81, 120
- honesty 14, 29, 37, 41, 47–51, 53–4, 62–3, 105, 112, 142–3

- Hsieh, C.R. 103
- Hull, Matty 50
- Hull, Susan 50
- impartiality 86,–7
- institutional authority 14  
     Church 14
- James, W. 91
- Johnson, W.G. 103
- judicial proceedings 13, 14, 86, 91–103, 111, 120  
     defense lawyer 113  
     judges 85, 87, 94, 98, 106, 110, 111, 113, 114–15, 124  
     prosecutors 41, 54, 76, 80, 85–90, 91, 98–9, 110–15, 119, 123–7  
     *see also* judiciary, legal proceedings
- judicial system 91, 93, 96, 97
- judiciary 48, 54, 109, 121, 123–5, 127–8, 140–41, 143
- justice 2, 3, 6, 20–21, 24–5, 27, 36, 37, 53, 76, 85–6, 91–2, 96, 98, 100–101, 105–118, 123, 128, 148–9  
     Aristotelian 37, 148
- Kessler, D. 103
- Lanir, Z. 67, 73
- Laudan, L. 16, 90
- Laursen, T. 46, 136
- legal criteria 20
- legal proceedings/litigation 50, 52, 66, 76, 95, 97, 100, 101, 115–16, 133, 142  
     *see also* judicial proceedings, judiciary
- legal system 11, 12, 14, 20–21, 86–7, 91–2, 95–6, 98, 102, 105, 108  
     common law 102, 112, 115  
     Napoleonic 102, 112, 115
- Lerner, J.S. 102, 136
- liability 24, 26, 51, 65, 72, 92, 99, 100, 102, 135, 139, 142  
     criminal 92  
     civil 92, 100  
     personal 26  
     tort 100
- Lipsitz, S.R. 103
- malpractice 100, 101, 109, 120
- McCall Smith, A. 102
- McClellan, M. 103
- McCrudden, Thomas 145–6
- McKenna, J.T. 102, 117
- media 21, 23–4, 41–2, 106, 110–11, 116, 124–5, 139
- medical harm 24
- Merry, A.F. 96, 102
- Morreim, E.H. 136, 143
- Nagel, T. 90
- negligence 12, 13, 66, 70, 75–8, 80, 82–3, 85, 87, 92, 113, 122, 125, 128
- Ng, K.Y. 27
- North, D.M. 102
- objectivity 86–7  
     “omertà” 17, 18, 52, 143
- Palmer, A. 149
- patient safety 3
- Peck, D.J. 102
- Pellegrino, E.D. 131, 136  
     *pleonexia* 148
- Porter, C.O.L.H. 27
- practitioners 3, 15, 47, 49, 53, 59, 62–3, 92, 96–7, 99, 105, 107, 108, 109, 110, 114, 116, 120–22, 126, 129 131–4, 137–41
- proportionality 37
- punishment 115
- quality 44–5, 48
- Rasmussen, J. 72
- rationality 14, 86–7
- Rawls, J. 38, 149

- reality 14, 15, 36, 70, 80, 120
- Reason, J.T. 80, 81, 84
- regulators 17, 18, 23, 39, 41, 48, 99, 101, 135
- reporting 3, 9, 18, 19, 21, 25, 39–46, 47–9, 53–4, 66, 72, 76, 92, 95, 98, 123, 129, 139, 141, 143
- disinclination to report 43
- under- 18
- willingness to report 42, 48–9, 99, 122
- responsibility 13, 25, 37, 44, 49, 55, 57, 61, 62, 71, 81, 83, 95, 97, 113, 125, 132–5, 146–8
- risk 39–46, 57, 92, 93, 102, 105, 109, 110, 113, 120, 122, 131, 135, 147
- Rowe, M. 106, 117
- rule-breaking 85
- safety 3, 18–26, 31–2, 34, 39, 42, 44–6, 48, 53, 57–8, 62, 69, 78, 87–8, 90, , 91–103, 105, 110–13, 115–17, 119, 121–9, 131, 133, 135, 137–40, 148
- data 42, 111, 119, 121–8
- Schön, D.A. 117
- Seed, G. 149
- Sharpe, V. 24, 27, 46, 55, 73, 103, 135, 136, 143
- Sherwood, Christopher 145,–8
- Sloan, F.A. 103
- Snider, L. 102
- Sox, C.A. 73
- Spector, P.E. 27
- stakeholders 40, 41, 87, 105–118, 123–7, 129, 137, 140
- Supreme Court
- Swedish 1–4, 9, 12–13, 15–16, 82–3, 84, 86–7, 90
- US 14, 86
- Ter Kuile, A. (Secretary-General of the Worldwide Association of Air Traffic Control Providers) 95 102
- Tetlock, P.E. 102, 136
- Thomas, E.W. 102
- Thomas, G. 117
- truth-telling 102
- US National Transportation Safety Board 99
- victims 15, 100–102, 105–8
- “view from below” 36
- “view from nowhere” 86–7
- Visotzky, B. 38
- Wagenaar, W.A. 117
- Walker, Andrew 50
- Weber, M. 14
- Weiler, P. 103
- Wesson, M.J. 27
- Wilkinson 29, 31, 33–4, 36–8, 102
- willful violation 75–7, 80, 83, 85